

# Family Violence Training Integrated Pathways

*Developing new approaches to Family Violence in Victoria*

Accredited Units of competency  
from the Community Services Training Package



This program was developed in partnership between  
Swinburne University of Technology, (TAFE Division),  
Domestic Violence and Incest Resource Centre (DVIRC)  
No To Violence (NTV)  
and supported by the Department of Human Services



Supported by



# Family Violence Training – Integrated Pathways

A Program of nationally accredited training from the  
Community Services Training Package

*Developing new approaches to Family Violence in Victoria*

## BACKGROUND

The aim of this training project is to strengthen the capacity of the family violence sector and to further develop a learning culture that supports the Victorian Government's new integrated approach to family violence. This training program for new and existing workers will focus on the development of practical skills to better support service users through an integrated response.

In May 2005 The Victorian Government released its policy statement, *A Fairer Victoria, Creating Opportunity and Addressing Disadvantage*, which underscores its key social principles and sets out the actions the Government will take to improve access to vital services, reduce barriers to opportunity, strengthen assistance for disadvantaged groups and ensure that people get the help they need at critical times in their lives.

Within the action plan for *A Fairer Victoria*, the Government has identified the need to more effectively respond to family violence, and under the Women's Safety Strategy, the State-wide Steering committee to Reduce Family Violence has proposed a vision and plan for reforming the current system.

In November 2005, the Victorian Government released *Changing Lives – A New Approach to Family Violence in Victoria*.

At the same time, a report developed by the Statewide Steering Committee to Reduce Family Violence called *Reforming the Family Violence System in Victoria*, was released. Members of the committee included government departments, family violence services, the courts, peak bodies for family violence – DV Vic and No to Violence; Centres Against Sexual Assault, legal services and the Victorian Health Promotion Foundation.

### ***Existing Service System***

Family violence is recognised as a leading cause of homelessness. The existing family violence service system includes women's refuges, outreach services, information services, men's behaviour change programs, women and children's

counselling and support services, intensive case management, housing options for men and on a broader scale, the police and court system. Crisis services operate 24 hours a day, 7 days a week.

### ***Why has this training been developed?***

The provision of high quality training support to the funded sector is essential in ensuring that the objectives of the Victorian Government's Integrated Service System Model are met. It is designed specifically to respond to the needs, requirements and context of the Victorian family violence context. In particular, the training is designed to reflect the new Family Violence Integrated Service System and to enable workers to consolidate and develop more effective integrated practice responses to family violence.

### ***Who can attend?***

The training is designed for workers from family violence services, child protection, police and the court system. The training is primarily targeted at Department of Human Services (Office of Housing and Office for Children) funded family violence agencies.

Participants may include workers from crisis accommodation, children's workers, case managers in outreach programs, men's behaviour change program workers, after-hours emergency support, housing programs and police family violence liaison officers.

Participants are expected to undertake their chosen course in its entirety.

### ***What formal recognition will participants receive on completion of the training?***

All of the training is accredited and matched to national competencies from the Community Services Training Package. The selected Units of Competence are recognised as electives in a wide range of Community Services courses such as the Certificate 4 in Social Housing and the Diploma of Community Development. Formal certification will be provided by Swinburne University of Technology on completion of all requirements.

### ***Costs and catering***

There are no charges for the training as all courses are fully funded by the Department of Human Services and lunch, morning and afternoon tea are all provided. Eligible SAAP and community housing agencies can lodge reimbursement claims for attending training workshops based on Reimbursement Policy guidelines.

Relief staff claims are valid only for 24 hour crisis support services. Reimbursement Policy and claim forms will be sent out upon request.

## Venue

### Centre for Adult Education

253 Flinders Lane

Melbourne, Victoria

Telephone +61 9652 0611

Facsimile +613 9654 7840

[www.cae.edu.au](http://www.cae.edu.au)

[http://www.cae.edu.au/pdfs/rh\\_carparking.pdf](http://www.cae.edu.au/pdfs/rh_carparking.pdf)

**Disabled access is available**

## COURSE DETAILS

A range of courses are available to meet the needs and availability of different workers in the sector. All Units are customised specifically for work in the family violence sector. The training will be provided and endorsed by a partnership of qualified and experienced family violence trainers from Swinburne University of Technology, the Domestic Violence and Incest Resource Centre, DVIRC, and/or No To Violence, NTV.

### ***Full course Programs***

A group of nine key competency areas has been selected for those who want training and recognition for a broad range of relevant Family Violence related topics and skills. These programs will be offered one day per week for 14 weeks or in a combination of one and two days per week. (see dates below)

<b>Units</b>	<b>Titles</b>
<b>CHCDFV1B</b>	<b>Recognise and respond to domestic and family violence</b>
<b>CHCDFV2B</b>	<b>Manage own professional development in responding to domestic and family violence</b>
<b>CHCDFV3B</b>	<b>Provide crisis intervention and support to those experiencing domestic violence</b>
<b>CHCCS301A</b>	<b>Work within a legal and ethical framework</b>
<b>CHCCM2C</b>	<b>Establish and monitor a case plan</b>
<b>CHCCS9A</b>	<b>Provide support services to clients</b>
<b>CHCNET4A</b>	<b>Work with other services</b>
<b>CHCDIS1C</b>	<b>Orientation to disability work</b>
<b>CHCDFV9B</b>	<b>Work with users of violence to effect change</b>

## FULL COURSE DATES

### Full Course: Group 1A 2007.

July: 20, 27, August: 3, 10, 17, 24, 31, September: 7, 14, 21, 28, November: 20, 27, December: 4.

### Full Course; Group 1B 2007.

October: 10, 11, 17, 18, 24, 25, November: 1, 2, 8, 15, 22, 29, December: 6, 13.

### Full Course: Group 1C 2008.

March: 18, 25, April: 1, 8, 15, 22, 29, May: 6, 13, 20, 27, June: 3, 10, 17.

## Generalist Course

The following block of Units will be offered several times in 2007 and 2008 over four days and provides training in a number of specialist areas relevant to family violence work. These Units are likely to be of interest to those in associated professions including homelessness agencies and others.

Units	Titles
<b>CHCCS301A</b>	<b>Work within a legal and ethical framework</b>
<b>CHCCS9A</b>	<b>Provide support services to clients</b>
<b>CHCCM2C</b>	<b>Establish and monitor a case plan</b>

## DATES

### Generalist Course: Group2A 2007.

September: 4, 11, 18, 25.

### Generalist Course: Group 2B 2008.

February 28, March 3, 10, 17.

### Generalist Course: Group 2C 2008.

May: 9, 16, 23, 30

## New Units

Two new Units are currently under development and will be offered on the following dates. These will be available to participants who have completed seven Units of competency in the 2006 Pilot program and others who may be interested in these areas. They are also offered in the full course programs.

**CHCDIS1C Orientation to disability work** is designed specifically for those working with people who have disabilities and who experience family violence and will be offered on the following date: **October 8**

**CHCDFV9B Work with users of violence to effect change** will focus on working more effectively with those who use violence and abusive behaviour in the family and will be offered as a two day workshop on the following dates:  
**October 15 and 22**

### ***Assessment***

Assessment will incorporate a combination of in-class exercises, additional reading and research and/or relevant activities to be completed after the course at home or in a workplace setting. On completion of the assessment tasks, participants will receive Certification from Swinburne University of Technology, for all completed national Units of Competency.

### ***Selection Process***

As there are only 20 places available for each course, initial expressions of interest should be completed as soon as possible on the attached sheet and sent by email to:

cprowse@groupwise.swin.edu.au  
Ph. 9214 6195

or by mail to

Carly Prowse  
Administrative Coordinator  
Industry Projects  
CAFE Department  
Swinburne University  
144 High Street Prahran  
Victoria  
3181

Confirmation of acceptance, final details and enrolment forms will be sent to all applicants.

We look forward to working together with you.

